

Impulse Embedded Limited Terms and Conditions of Sale

1. DEFINITIONS

- 1.1. In these Terms and Conditions, the following expressions shall have the following meanings:
 - 1.1.1. "Company" means Impulse Embedded Limited (Registered Number 2871505) whose registered office is at Unit 1, Beata Road, Newcastle-under-Lyme, Staffordshire, United Kingdom, ST5 7UT.
 - 1.1.2. "Consequential Loss" means the following types of loss whether arising from negligence, breach of contract or otherwise:
 - 1.1.2.1. loss of profits, revenue or other types of economic loss;
 - 1.1.2.2. loss of business or contracts;
 - 1.1.2.3. loss of anticipated savings or goodwill;
 - 1.1.2.4. losses arising from loss of data;
 - 1.1.2.5. any losses which arise other than directly and naturally from a breach of contract or other losses which the Court holds to be consequential, special or indirect losses; or
 - 1.1.2.6. any losses arising from any claim by a third party for any of the above types of loss.
 - 1.1.3. "Contract" means any contract between the Company and the Customer for the sale of Goods, incorporating these Conditions;
 - 1.1.4. "Customer" means the person, firm or Company offering to buy Goods from the Company.
 - 1.1.5. "Goods" means the Goods or material which the Customer is buying or offering to buy.
 - 1.1.6. "Website" refers to [hp://www.impulse-embedded.co.uk](http://www.impulse-embedded.co.uk)

2. BASIS OF CONTRACT

- 2.1. Each order for Goods by the Customer from the Company shall be deemed to be an offer by the Customer to purchase Goods subject to these Conditions. It is the Customer's obligation to ensure that the terms of its order and any applicable specification are complete and accurate.
- 2.2. No order placed by the Customer shall be deemed to be accepted by the Company until a written acknowledgement of order is issued by the Company or (if earlier) the Company commences manufacture of the Goods, their appropriation to the

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Customer's order or dispatch of the Goods to the Customer. Any order shall be accepted entirely at the discretion of the Company.

- 2.3. The Customer can only cancel an order (or any part of an order) which the Company has already accepted, with the Company's prior agreement in writing and provided that the Customer indemnifies the Company in full in terms established by the Company.

3. PRICES

- 3.1. The price for the Goods shall be the price set out in the order acknowledgement or invoice, but the Company reserves the right at its option to charge or credit the Customer the amount of any error or omission in the price as so set out.
- 3.2. The Customer agrees that the Company shall have the right at any time before delivery of the Goods to withdraw any discount and /or to revise any price quoted if, after the Company's acceptance of any order,
- 3.2.1. there is any increase or decrease in the Company's generally applicable prices for such (or similar) Goods; or
- 3.2.2. there is an increase or decrease in the cost to the Company of supplying the Goods whether by reason of exchange rate, fluctuations, third party charges or otherwise.
- 3.3. Unless otherwise specified the price of the Goods shall be exclusive of delivery charges, VAT and any other duties or taxes payable by the Customer.

4. PAYMENT TERMS

- 4.1. Payment is due in full in Pounds Sterling (or other currency agreed by the Company) without any deduction or set-off within 30 days of the date of invoice. Time for payment shall be of the essence.
- 4.2. All invoices shall be final and binding unless within 7 days of the invoice date the Customer objects in writing to the Company, stating the reason for the objection.
- 4.3. If any payment is not made when due all sums then owing shall become due and payable immediately and the Company shall be entitled to:
- 4.3.1. charge the Customer:
- 4.3.1.1. interest (calculated on a daily basis) on the amount outstanding from the due date until payment is made in full at the rate of 2% above the base rate from time to time of Barclays Bank Plc; and

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- 4.3.1.2. the costs of obtaining judgment or payment including all reasonable professional costs and other costs of issuing proceedings or pursuing debt recovery.
- 4.3.2. suspend or cancel delivery of the Goods.

5. DELIVERY AND RISK

- 5.1. Delivery of the Goods shall be made to the Customer's address. Risk in respect of the Goods supplied to the Customer will pass on delivery.
- 5.2. While the Company will make every reasonable effort to meet any given delivery date, any such date is an estimate only and time for delivery shall not be of the essence. If no date is specified, delivery will be within a reasonable time.
- 5.3. While the Company will make every reasonable effort to meet orders accepted, all orders are accepted conditionally upon the availability of the Goods and the Company shall not be liable if prevented from meeting any order because the Goods (or any part thereof) are not readily available by reason of any circumstances outside its control.
- 5.4. The Goods delivered will be deemed to have been accepted as being in accordance with the Contract unless the Company is notified of the failure to conform in writing within 5 working days of delivery (or in the case of non-delivery within 7 days of the invoice date) failing which the Customer shall not be entitled to reject the Goods, the Company shall have no liability for the failure and the Customer shall be bound to pay the price as if the Goods had been in accordance with the Contract.
- 5.5. The Customer has 24 hours from receipt of the Goods to inform the Company of any shortages or damages to the Goods delivered.
- 5.6. The Company reserves the right to make partial deliveries. Goods in each delivery or part delivery shall be considered sold under a separate Contract which may be invoiced separately. Non-delivery, damage or shortages in delivery shall not entitle the Customer to reject any Goods.
- 5.7. If for any reason the Customer does not accept delivery of the Goods or the Company is unable to deliver the Goods on time because the Customer has not provided appropriate instructions, documents, licences or authorisations, then the Goods will be deemed to have been delivered, risk passing to the Customer (including for loss or damage caused by the Company's negligence) and the Company may:

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- 5.7.1. store the Goods until actual delivery whereupon the Customer will be liable for all related costs and expenses (including without limitation storage, re-delivery and insurance); or
- 5.7.2. sell the Goods at the best price readily obtainable and (after deduction of all reasonable storage and selling expenses) charge the Customer for any shortfall below the Contract price.

6. PASSING OF PROPERTY

- 6.1. Full legal, beneficial and equitable title to and property in the Goods shall not pass to the Customer until all amounts due to, or owing to the Company by the Customer, on whatever account, have been paid to the Company in full.
- 6.2. Until title passes:
 - 6.2.1. the Customer shall hold the Goods as Bailee for the Company and shall store them appropriately and so that they are identifiable as the Company's property;
 - 6.2.2. the Company may recover and shall be considered to have requested the Customer to return all Goods which have not become the Customers property following any of the events described in condition 10.1. In these circumstances the Company shall be entitled to recover and repossess the Goods in addition to its other rights.
 - 6.2.3. for the purpose of recovery, the Customer shall permit the Company, its employees and agents to enter any place where any Goods to which the Company is entitled under Condition 6.1 are or, are believed to be situated and shall on demand pay the Company the cost of removal and transport.
- 6.3. The Customer may use and/or resell Goods in the ordinary course of business although property has not passed. This right shall automatically cease following any of the events described in Condition 10.1.
- 6.4. In any resale of the Goods before property has passed the Customer shall hold in trust for the Company so much of the resale proceeds as are required to discharge the Customers indebtedness to the Company.
- 6.5. Nothing in this Condition shall affect the passing of risk or entitle the Customer to return any Goods or refuse or delay payment.

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7. WARRANTY AS TO QUALITY OF THE GOODS

- 7.1. The Company warrants to the Customer that the Goods will be free from all defects in materials and workmanship and will conform to the specifications agreed upon in the Contract.
- 7.2. If the Customer establishes to the Company's reasonable satisfaction that there is a defect in the materials or workmanship of the Goods manufactured or there is some other failure by the Company in relation to the conformity of the Goods within the Contract then the Company shall at its option, at its sole discretion and within a reasonable time:-
 - 7.2.1. offer a Return to Base Warranty. This means "You the Customer" are responsible for sending the item back to us. All goods should be returned via a reputable courier that can ensure end-to-end tracking of the returned goods. After receipt, the Company will endeavour to repair or make good such defect or failure in such Goods free of charge to the Customer including all costs of return transportation of any Goods or materials to the Customer's original delivery location for that purpose;
 - 7.2.2. replace such Goods with Goods which are in all respects in accordance with the Contract; or
 - 7.2.3. issue a Credit Note to the Customer in respect of the whole or part of the Contract price of such Goods or Services as appropriate having taken back such Goods or materials relating to such Services provided that the liability of the Company under this Condition shall in no event exceed the purchase price of such Goods and performance of any one of the above options shall constitute an entire discharge of the Company's liability under Condition 7.1.
- 7.3. In the case of DOA (Dead on Arrival) returns where the Goods have failed within 7 working days of receipt of said Goods by the Customer, the Company shall endeavour upon receipt of the faulty Goods to replace or repair the Goods within 14 working days (subject to stock).
 - 7.3.1. In the event of DOA, the Company will arrange, and cover the costs of collection of the goods from the Customer's original delivery location on the order.
- 7.4. In the case of damaged Goods that have been notified by the Customer to the Company within 24 hours of receipt, the Company will endeavour to replace or repair the goods as soon as possible whilst being under the restriction of the Company's or the associated Courier's insurance policy.
- 7.5. In all cases where Goods are returned and there is no verification of any material fault or defect, the Company reserves the right to return the Goods to the

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- Customer and to debit the Customer account with the Company's costs of collection, inspection, and delivery.
- 7.6. Condition 7.1 shall not apply unless the Customer:
- 7.6.1. notifies the Company in writing of the alleged defect within 7 working days of the time when the Customer discovers or ought to have discovered the defect and in any event within 12 months of the delivery of the Goods or such other periods as agreed by the Company in writing; and
- 7.6.2. affords the Company a reasonable opportunity to inspect the relevant Goods and, if so requested by the Company and where it is reasonable to do so, promptly returns to the Company or such other person nominated by the Company a sample of the Goods within 14 working days, carriage paid by the Customer, for inspection, examination and testing and/or otherwise permit the Company to have access to the Goods at the Customer's premises or other location where they may be.
- 7.7. If the Company elects to replace the Goods pursuant to Condition 7.2.2, the Company shall deliver the replacement Goods to the Customer at the Company's own expense at the address to which the defective Goods were delivered and the legal, equitable and beneficial title to the defective Goods which are being replaced shall (if it has vested in the Customer) re-vest in the Company and the Customer shall make any arrangements as may be necessary to deliver up to the Company the defective Goods which are being replaced or materials relating to the previously performed Services to the Company.
- 7.8. The Company shall be under no liability:
- 7.8.1. in respect of any defect arising from fair wear and tear, willful damage, negligence, abnormal working or storage conditions, failure to follow the Company's instructions (whether oral or in writing), neglect, misuse or alteration or repair of the Goods by the Customer or any third party without the Company's approval;
- 7.8.2. if the total price for the Goods has not been paid by the due date for payment;
- 7.8.3. for any parts, materials or equipment not manufactured by the Company, in respect of which the Customer shall only be entitled to the benefit of any such warranty or guarantee as is given by the manufacturer to the Company to the extent that they are assignable by the Company to the Customer;
- 7.8.4. for any Goods manufactured or appropriated to the Contract in accordance with any design, specification, instruction or recommendation made to the Company

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- by the Customer or for any Services provided in accordance with specifications, instructions or recommendation issued by the Customer;
- 7.8.5. in respect of any type of defect, damage or wear specifically excluded by the Company by notice in writing; or
- 7.8.6. if the Customer makes any further use of the Goods after giving notice in accordance with Condition 7.4
- 7.9. The warranty set out in Condition 7.1 is the only warranty which shall be given by the Company and all warranties, Conditions and other Terms implied by statute or common law are, to the fullest extent permitted by law, excluded from the Contract.

8. LIABILITY

- 8.1. Nothing shall exclude or restrict any legal liability of the Company for death, personal injury or fraud resulting from its negligence or for fraudulent misrepresentation.
- 8.2. The Company shall not in any circumstances be liable to the Customer for any loss of profit, loss of anticipated revenue, loss of business, or any consequential or indirect loss.
- 8.3. The Company's aggregate liability to the Customer arising under the Contract or otherwise, whether for negligence, breach of Contract, misrepresentation or otherwise shall in no circumstances exceed the price of the Goods supplied to the Customer.
- 8.4. Whilst we have taken all reasonable steps to ensure the accuracy and completeness of the information on our Website it is provided on an "as is" basis. We give no warranty and make no representation regarding the accuracy or completeness of the content of our Website, including but not limited to datasheets, downloads, documents, white papers, blogs and news articles, product information and imagery, and technical specifications. Errors and omissions excepted (E & OE). Further, no warranty is given that our Website shall be available on an uninterrupted basis, and no liability can be accepted in respect of losses or damages arising out of such unavailability.
- 8.5. Access to and use of our Website is at your own risk. We do not warrant that the use of our Website or any material downloaded from it will not cause damage to any property, including but not limited to loss of data or computer virus infection. We accept no liability for viruses. We recommend that you take all appropriate safeguards before downloading information or images from our Website.

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- 8.6. We shall not be liable to you for any loss of profit; or loss of anticipated revenue; or loss of business; or any consequential or indirect loss.
- 8.7. Product images are for illustrative purposes only and may differ from the actual Product you receive.
- 8.8. Some images, illustrations and photographs utilised on this Website have been purchased via stock photograph companies and the usage on this site complies with the Terms and Conditions set out by the stock photo company. All other images, photos and illustrations are the sole property of the Company and should not, in any instance, be used, copied or distributed without the prior consent of the Company.
- 8.9. The use of third party Websites is entirely at your own risk. Links contained in our Website will lead to other Websites not under control of the Company, and we accept no liability for the content of any linked site or any link contained in a linked site. Links provided on this Website are provided to you only as a convenience and the inclusion of any link does not imply reliability and endorsement by us of the content of any third party's website. You are not permitted (nor will you assist others) to set up links from your own websites to this Website (whether by hypertext linking, deep-linking, framing, toggling or otherwise) without our prior written consent, which we may grant or withhold at our absolute discretion.

9. FORCE MAJEURE

- 9.1. The Company shall not be liable to the Customer for any loss or damage which may be suffered from the Customer as a direct or indirect result of the supply of the Goods by the Company being prevented, hindered, delayed or rendered uneconomic by reason of circumstances or events beyond the Company's reasonable control including but not limited to acts of God, fire, flood, storm, war, act of terrorism (declared or undeclared), riot or civil commotion, strike, lock-out, trade dispute or labour disturbance (whether of the affected party's own employees or others), failure of supplies of power, fuel, transport, equipment, raw materials or other Goods or services, accident, breakdown of plant or machinery, or increased expense in obtaining workmen, materials or transport or other circumstances affecting the supply of Goods or means of delivery provided that, if the event of force majeure continues for a continuous period in excess of three (3) months, the Customer shall be entitled to give notice in writing to the Company to terminate the Contract.

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- 9.2. If due to such circumstances or events, the Company has insufficient stocks to meet all its commitments the Company may apportion available stocks between its customers at its sole discretion.

10. TERMINATION

- 10.1. The Company may immediately suspend performance of the Contract, cancel any outstanding delivery of the Goods, stop any Goods in transit or by notice in writing to the Customer terminate the Contract without liability to the Company if:
- 10.1.1. the Customer commits a material breach of any of its obligations under the Contract which is incapable of remedy or fails to remedy a breach of its obligations under the Contract which is capable of remedy, or persists in any breach of any of its obligations under the Contract after having been requested in writing by the Company to remedy or desist from such breach within a period of 14 days; or
- 10.1.2. the Customer enters into bankruptcy, individual voluntary arrangement, liquidation, receivership, administration or into a corporate voluntary arrangement as defined by the Insolvency Act 1986; or 10.2 any sum payable under the Contract is not paid within seven (7) days of its due date for payment in accordance with this Contract.
- 10.1.3. any sum payable under the Contract is not paid within seven (7) days of its due date for payment in accordance with this Contract.
- 10.2. Notwithstanding any such termination or suspension in accordance with Condition 10.1 the Customer shall pay the Company for all Goods delivered up to and including the date of suspension or termination.
- 10.3. Termination of the Contract for any reason shall be without prejudice to the rights and remedies of either party which may have accrued up to termination.

11. VARIATION

- 11.1. The Company reserves the right to vary these Terms and Conditions on not less than seven (7) days' notice in writing to the Customer. The Customer shall be entitled to reject any such variation by a counter-notice to be served within seven (7) days of the Company's notice, failing which the Customer shall be deemed to have accepted such variation and the variation shall come into effect at the expiry of the period of notice specified by the Company. These Terms and Conditions and any subsequent variations shall supersede all previous Terms and Conditions of trading between the Company and the Customer.

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12. ASSIGNMENT

- 12.1. The Customer shall not be entitled to assign, charge, subcontract or transfer the Contract or any part of it without the prior written consent of the Company. The Company may assign, charge, subcontract or transfer the Contract or any part of it to any person.

13. THIRD PARTY RIGHTS

- 13.1. The Contracts (Rights of Third Parties) Act 1999 shall not apply to the Contract and no third party shall have the benefit of or the right to enforce these Conditions.

14. NOTICE

- 14.1. Any notice or request or other communication required to be given by the Customer under these Terms & Conditions shall be given or made by written notice and delivered to the Company's principle place of business by first class registered post or recorded delivery and the Customer obtained a certificate of posting and produces it for inspection when so required by the Company.
- 14.2. In the case of any notice to be served by the Company, such notice for all purposes be deemed effectively to have been served if personally delivered or posted by first class registered post or recorded delivery to the Customers last known place of business.

15. GENERAL

- 15.1. Any intellectual property rights created by the Company in the course of the performance of the Contract or otherwise in the manufacture of the Goods shall remain the Company's property. Nothing in the Contract shall be deemed to have given the Customer a licence or any other right to use any of the intellectual property rights of the Company.
- 15.2. The waiver by either party of any breach of the Contract shall not prevent the subsequent enforcement of that breach and shall not be deemed to be a waiver of any subsequent breach of that or any other provision.
- 15.3. The Contract and these Terms and Conditions shall be governed by and construed in accordance with English Law. All disputes or claims of any nature arising out of or relating to this Contract shall be subject to the exclusive jurisdiction of the English Courts.

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- 15.4. Each of the provisions of the agreement shall be treated as separate and distinct and any part held by a Court to be unenforceable shall be considered removed and shall not affect the validity of the remainder which will remain valid and enforceable in all respects.
- 15.5. The Contract sets out the entire agreement and understanding between the Customer and the Company in connection with the sale of the Goods and shall supersede and replace all documentation previously issued by the Company purporting to set out its Terms and Conditions of sale of the Goods.
- 15.6. Any manufacturer's Terms and Conditions of sale of general application endorsed on Goods supplied by the Company, shall be observed and complied with by the Customer. In the event of there being any inconsistency between the manufacturer's Terms and Conditions and these Terms and Conditions, these Terms shall prevail.

16. SALE OR RETURN

- 16.1. Title to any goods supplied on a 'Sale or Return' basis shall pass to the customer in accordance with Rule 4 Section 18 of the Sale of Goods Act 1979 but the risk in any such goods shall pass to the customer in accordance with clause 6 hereof. The Customer shall be deemed to have purchased any such goods unless they are received by the Company within 30 days after delivery to the customer and at the expiration of such period full payment will become immediately due. The Company reserves the right to withhold delivery of any such goods until the customer has shown to the Company's satisfaction that they are insured with a reputable insurance company against any loss or damage howsoever occasioned whilst they are in the customer's possession or control.
- 16.2. The Company will not accept goods returned by the Customer after the return date for a credit/refund, nor will the Company accept goods returned without a valid RMA number.
- 16.3. All shipping charges billed by the Company are NON-REFUNDABLE and will be due for payment in full by the customer.
- 16.4. Credits or refunds may not be offered for any of the following reasons:
- 16.4.1. Goods and/or packaging are damaged and original goods packaging is not free of third party labels/writing.
- 16.4.2. The Company deems that goods are not in original, pre-sale Condition.
- 16.4.3. All components are not returned with the goods, including but not limited to cables, power supplies and driver CDs.

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- 16.4.4. Goods MUST be sent back in their original packaging, protected in an outer box, and with no tape or labels placed on the original packaging.

17. EXPORT CONTROL AND TRADE SANCTIONS

- 17.1. The Customer shall comply with all applicable export control, import control, customs and economic sanctions laws and regulations in relation to the Goods, including those of the United Kingdom, the European Union, the United States of America (where applicable) and any other relevant jurisdiction (together, Trade Compliance Laws).
- 17.2. The Customer shall obtain, at its own expense, all licenses, permits, and approvals required for the import, export, re-export, transfer, or use of the Goods.
- 17.3. The Customer shall not export, re-export, transfer or supply the Goods where this would breach any applicable export control or sanctions laws or Trade Compliance Laws, or where the Goods are intended for any prohibited end use or end user.
- 17.4. The Customer shall immediately notify the Company if it becomes aware of any actual or suspected breach of this clause or any applicable Trade Compliance Laws relating to the Goods.
- 17.5. The Company may request information reasonably required to verify compliance with this clause, including details of the end user, destination, and intended use of the Goods. The Customer shall promptly provide such information.
- 17.6. Any breach of this clause shall constitute a material breach of the Contract and shall entitle the Company, without prejudice to any other rights or remedies, to suspend or cancel any Order, or terminate the Contract immediately without liability, if it reasonably believes that supplying the Goods would breach any applicable export control or sanctions laws or Trade Compliance Laws, or if the Customer fails to comply with this clause.
- 17.7. The Customer shall indemnify the Supplier against all losses, liabilities, costs, and expenses arising from the Customer's breach of this clause.

Last updated 20/07/2026

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